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Effectively Communicating 19 April 2018





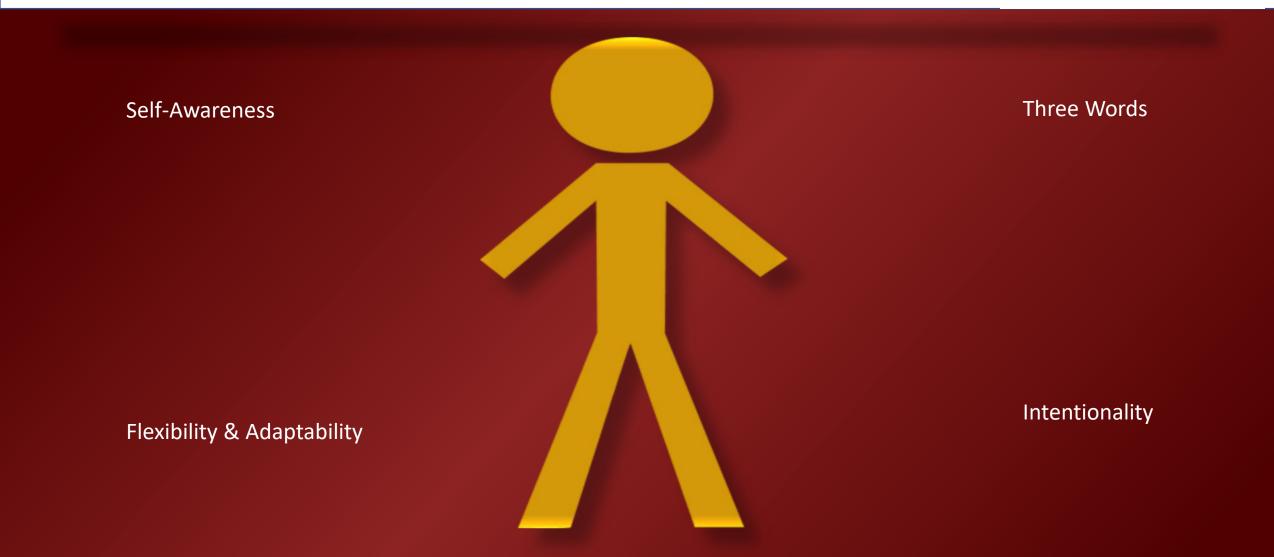


- **1. Greetings & Process Overview**
- **2.** Communication Defined
- **3. Communication Essentials**
- 4. Applying What We Know
- **5. Overcoming Blind Spots**
- 6. Summary and Wrap Up



Central Focus for Teams







Interpersonal Communication



The two-way, multi-level process of transferring ideas, beliefs, facts or information from one person or group to another person or group.





What Communication Does



Communication informs, persuades, guides, advises, coaches, assures, and inspires





80% of Personal Success depends on Communication and Relational Skills



Communication Essentials



You Must Be The Message You Want to Deliver



Essential Competencies







Questions?





